

First page is called
Customer resolution page

PRUDENTIAL
Always Listening. Always Understanding.

Enter Policy Number or Mobile Number ⓘ

212114

Manage Account ⓘ Just Pay ⓘ

Proceed

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Manage Account

This is for policy owners as this shows details of policy along with ability to setup mandates.

Just Pay

This option allows near and dear ones of policy holder to make a payment for the policy. It only allows one time payment option currently

Flows Covered

Just Pay
One time Payment

Manage Account
One Time Payment

Manage Account
Setup a Mandate starting Today

Manage Account
Setup a Mandate starting at a later date

Manage Account - One Time Payment

Enter Policy Number or Mobile Number ⁱ

212114

Manage Account ⁱ Just Pay ⁱ

Proceed

*Enter Your Policy Number or
mobile number linked to policy*

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Enter Policy Number or Mobile Number ⁱ

212114

Manage Account ⁱ Just Pay ⁱ

Enter OTP

OTP sent on mobile: *****3376 and email:
j*****2@g**1.com

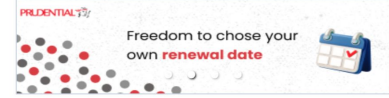
Resend in 00:57

*Registered number will receive
OTP on SMS and Whatsapp*

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My Accounts

230030

UGX 150,000

MONTHLY

DUE ON: JAN 28



View >

229254

UGX 100,000

MONTHLY

DUE ON: JAN 26



View >

229260

UGX 100,000

MONTHLY

DUE ON: JAN 26



View >

230173

UGX 150,000

MONTHLY

DUE ON: JAN 28



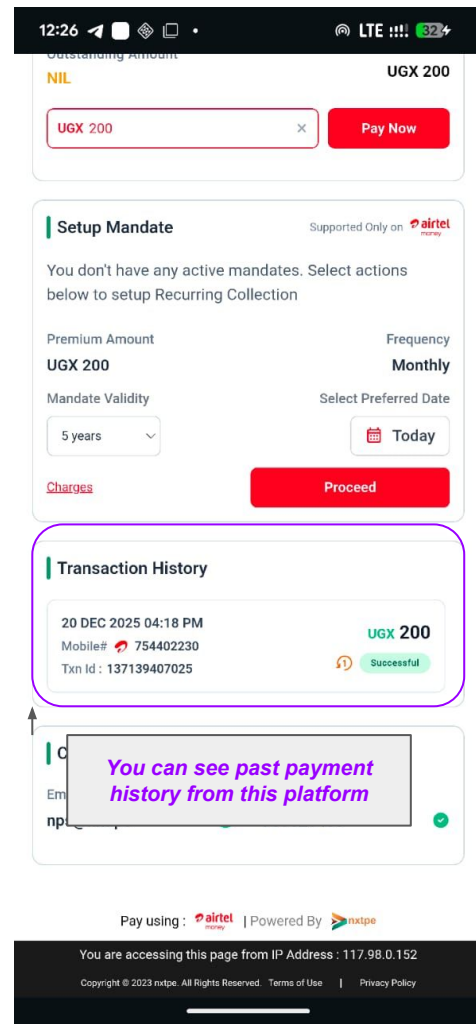
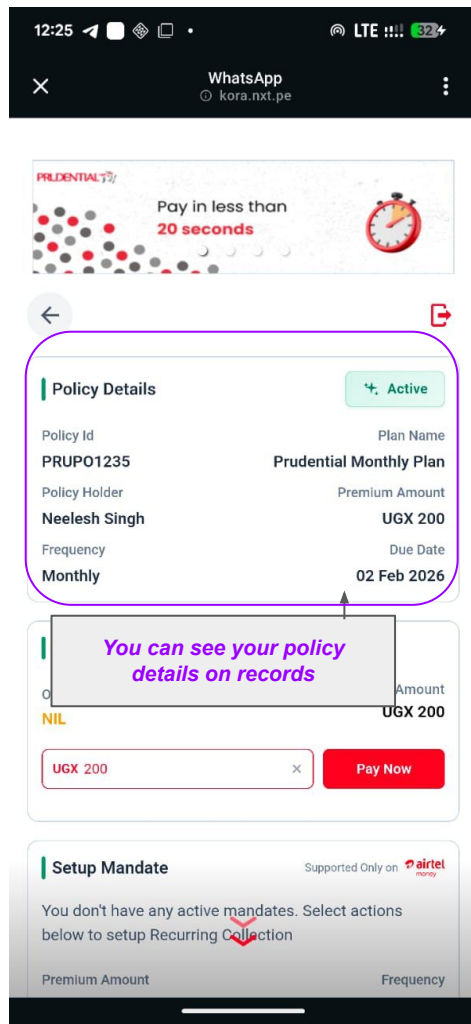
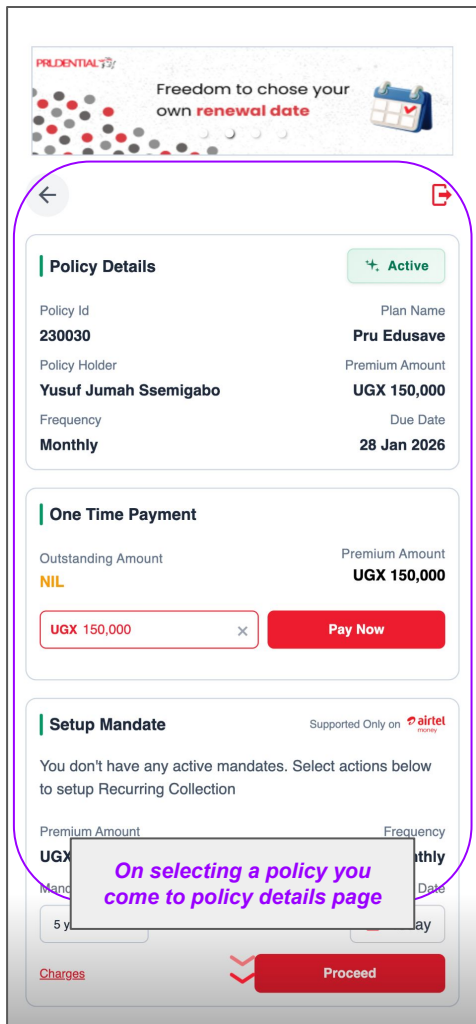
View >

*On login you can see list of all
associated policies*

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Outstanding Amount **UGX 200**

NIL

Setup Mandate

Supported Only on airtel money

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount **UGX 200** Frequency **Monthly**

Mandate Validity **5 years** Select Preferred Date **Today**

[Charges](#)

Transaction History

You can see contacts associated with policy

200

Contact Details

Email **nps@nxt.pe** Mobile Number **703628488**

PRUDENTIAL Freedom to chose your own **renewal date**

Policy Details

Active

Policy Id 230030	Plan Name Pru Edusave
Policy Holder Yusuf Jumah Ssemigabo	Premium Amount UGX 150,000
Frequency Monthly	Due Date 28 Jan 2026

One Time Payment

Outstanding Amount **NIL** Premium Amount **UGX 150,000**

To make a one time payment, enter amount and click pay now

Setup Mandate

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount **UGX 150,000** Frequency **Monthly**

Mandate Validity **5 years** Select Preferred Date **Today**

[Charges](#)

Prudential

Pay with Wallet **04:43**

AIRTEL XXXXX8488 ✓

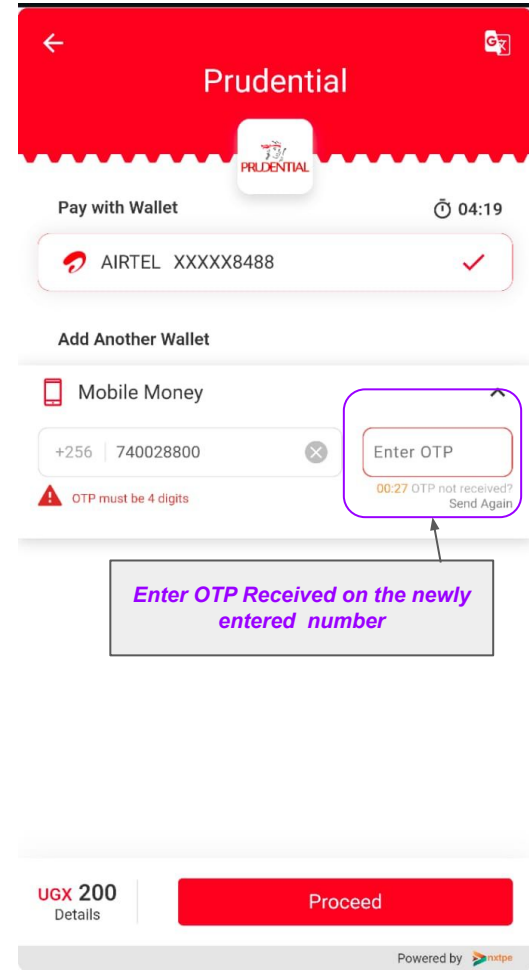
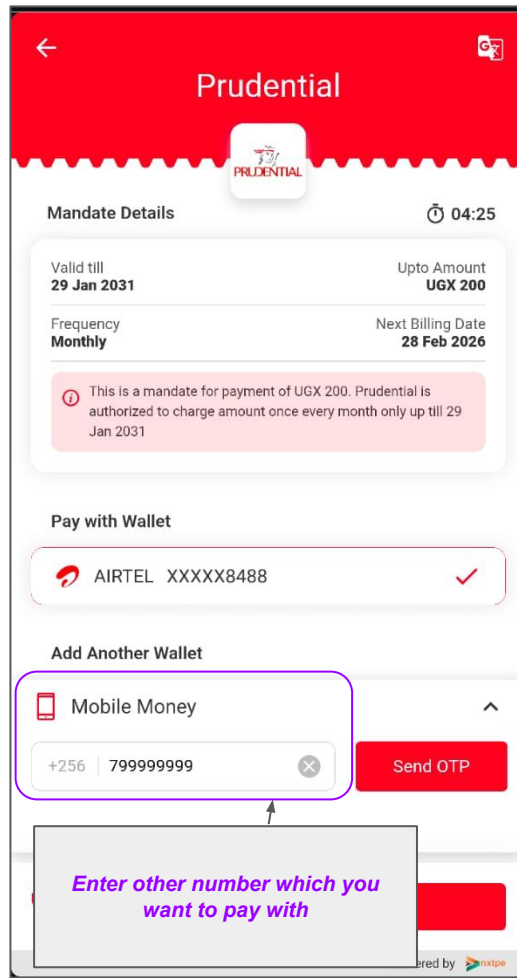
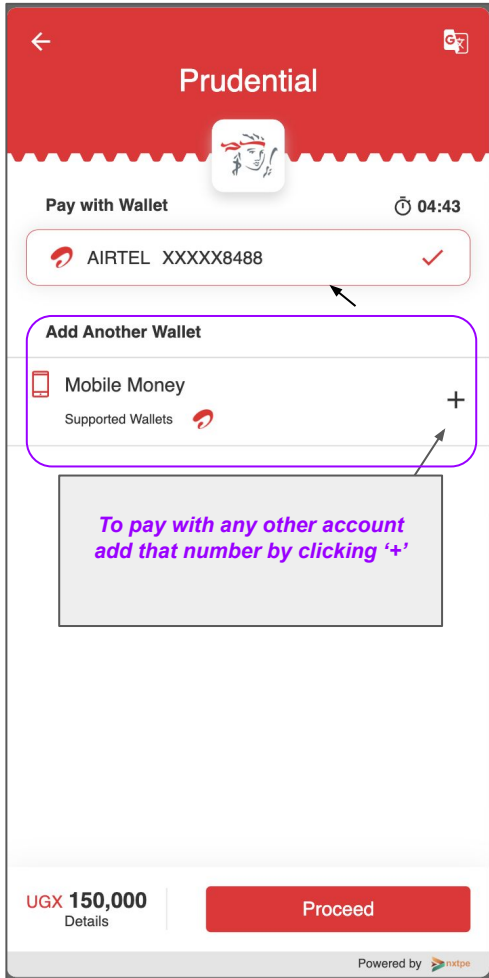
Add Another Wallet

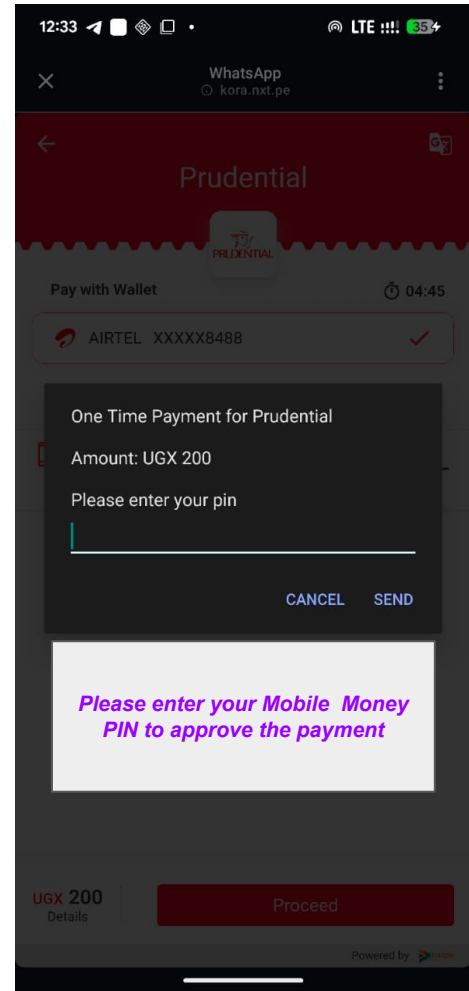
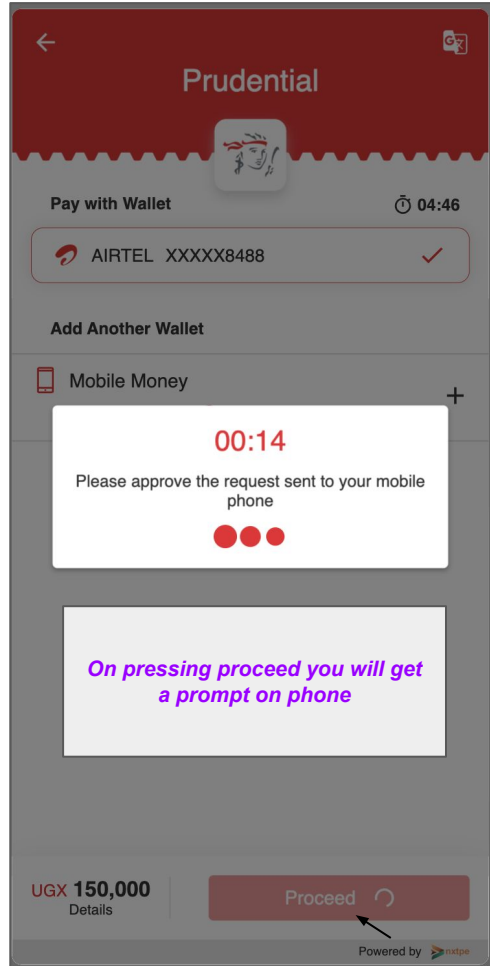
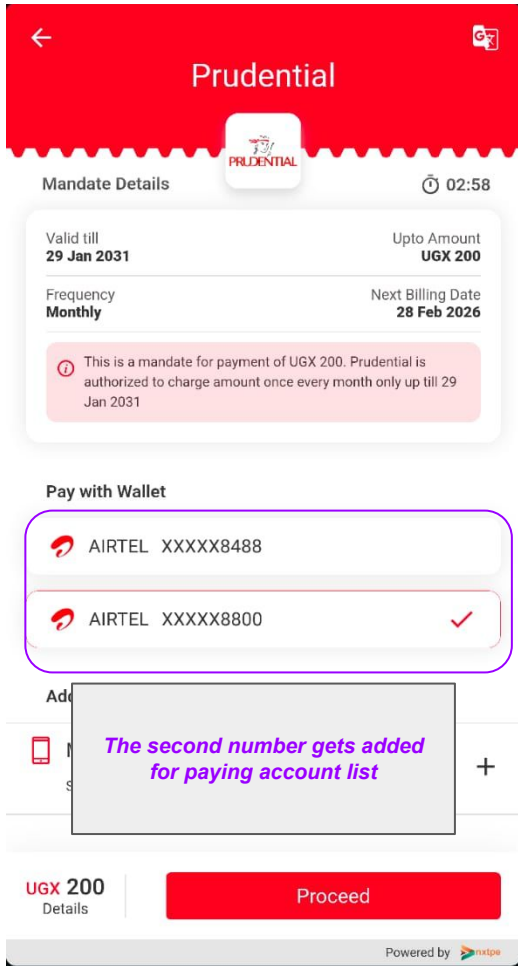
Your mobile number is auto selected for payment in checkout page

If you want to pay using this number just click proceed button below

UGX 150,000 Details

Powered by nxtpe





PRUDENTIAL

Freedom to choose your
own **renewal date**



Receipt

COMPLETED

Order ID	Transaction Date
01463566973794672640	21 Jan 2026, 07:12 PM
Policy ID	Amount
233030	UGX 150,000
Mobile Number	Transaction Id
703628488	1234567890

Securely Paid on mxtpe

[Download Receipt](#)

Policy Details

Active

Policy Id	Plan Name
233030	Pru Edusave

*On successful payment you will
get a receipt which you can
download as well*

One Time Payment

Outstanding Amount	Premium Amount
NIL	UGX 150,000

UGX 150,000



[Pay Now](#)

Manage Account - Setup Mandate with
Preferred Date as Today



Enter Policy Number or Mobile Number ¹

212114

Manage Account ¹ Just Pay ¹

Proceed

Enter Your Policy Number or mobile number linked to policy

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Enter Policy Number or Mobile Number ¹

212114

Manage Account ¹ Just Pay ¹

Enter OTP

OTP sent on mobile: *****3376 and email:
j*****2@g**l.com

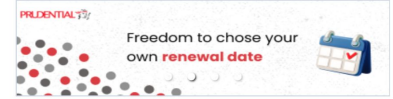
Resend in 00:57

Registered number will receive OTP on SMS and Whatsapp

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My Accounts

230030 UGX 150,000

MONTHLY DUE ON: JAN 28 [View >](#)

229254 UGX 100,000

MONTHLY DUE ON: JAN 26 [View >](#)

229260 UGX 100,000

MONTHLY DUE ON: JAN 26 [View >](#)

230173 UGX 150,000

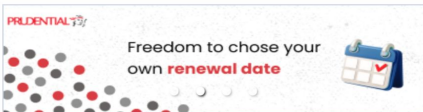
MONTHLY DUE ON: JAN 28 [View >](#)

On login you can see list of all associated policies

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Policy Details

Active

Policy Id: **230030** Plan Name: **Pru Edusave**
Policy Holder: **Yusuf Jumah Ssemigabo** Premium Amount: **UGX 150,000**
Frequency: **Monthly** Due Date: **28 Jan 2026**

One Time Payment

Outstanding Amount: **NIL** Premium Amount: **UGX 150,000**

UGX 150,000 Pay Now

Setup Mandate

Supported Only on **airtel money**

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount: **UGX 150,000** Frequency: **Monthly**

Mandate Validity: **5 years** Select Preferred Date: **Today**

Charges Proceed

On selecting a policy you come to policy details page

Policy Id: **230030** Plan Name: **Pru Edusave**
Policy Holder: **Yusuf Jumah Ssemigabo** Premium Amount: **UGX 150,000**
Frequency: **Monthly** Due Date: **28 Jan 2026**

One Time Payment

Outstanding Amount: **NIL** Premium Amount: **UGX 150,000**

UGX 150,000 Pay Now

Setup Mandate

Supported Only on **airtel money**

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount: **UGX 150,000** Frequency: **Monthly**

Mandate Validity: **5 years** Select Preferred Date: **Today**

Charges Proceed

To setup a mandate, come to mandate section

772463633

Pay using: **airtel money** | Powered By **nxtp**

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One Time Payment

Outstanding Amount Premium Amount

1 year

2 years

3 years

4 years

5 years

6 years

7 years

8 years

9 years

10 years

Select the duration of the mandate

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Policy Id 230030	Plan Name Pru Edusave
Policy Holder Yusuf Jumah Ssemigabo	Premium Amount UGX 150,000
Frequency Monthly	Due Date 28 Jan 2026

One Time Payment

Outstanding Amount NIL	Premium Amount UGX 150,000
----------------------------------	--------------------------------------

Pay Now

Setup Mandate

Supported Only on **airtel money**

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount UGX 150,000	Frequency Monthly
--------------------------------------	-----------------------------

Mandate Validity: 5 years | Select Preferred Date: Today

Charges
Proceed

Frequency would be as per policy

Mobile Number
772463633 ✔

Pay using : | Powered By

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Policy Details

Active

Policy Id 233030	Plan Name Pru Edusave
Policy Holder Yusuf Jumah Ssemigabo	Premium Amount UGX 150,000
Frequency Monthly	Due Date 28 Jan 2026

One Time Payment

Outstanding Amount NIL	Premium Amount UGX 150,000
----------------------------------	--------------------------------------

Confirm Mandate Setup

First collection will happen today. Do you want to proceed?

Cancel
Proceed

UGX 150,000	Monthly
--------------------	----------------

Double confirmation on proceeding to setup mandate

Charges
Proceed

Transaction History

21 JAN 2026 07:17 PM	UGX 150,000
Account No# 703628488	PENDING
↓	
21 JAN 2026 07:14 PM	UGX 150,000
Account No# 703628488	Successful
Txn Id : 1234567890	

←

Mandate Details

04:46

Valid till 21 Jan 2027	Upto Amount UGX 150,000
Frequency Monthly	Next Billing Date 21 Feb 2026

ⓘ This is a mandate for payment of UGX 150,000. Prudential is authorized to charge amount once every month only up till 21 Jan 2027

Pay with Wallet

AIRTEL XXXXX8488
✔


Your mobile number for policy is automatically selected in checkout page

Supported Wallets

+

UGX 150,000	Proceed
--------------------	---------

Powered by


← Prudential 

Mandate Details 🕒 04:46



Valid till 21 Jan 2027	Upto Amount UGX 150,000
Frequency Monthly	Next Billing Date 21 Feb 2026

ⓘ This is a mandate for payment of UGX 150,000. Prudential is authorized to charge amount once every month only up till 21 Jan 2027

Pay with Wallet


 AIRTEL XXXXX8488 ✓


Add Another Wallet

 **Mobile Money** +
Supported Wallets 

To add any other mobile money account click '+' and enter number

UGX 150,000 Details Proceed

Powered by 


← Prudential 

Mandate Details 🕒 04:25


Valid till 29 Jan 2031	Upto Amount UGX 200
Frequency Monthly	Next Billing Date 28 Feb 2026

ⓘ This is a mandate for payment of UGX 200. Prudential is authorized to charge amount once every month only up till 29 Jan 2031

Pay with Wallet


 AIRTEL XXXXX8488 ✓


Add Another Wallet

 **Mobile Money** ^


+256 | 799999999 × Send OTP

Enter other number which you want to pay with


Powered by 

← Prudential 

Pay with Wallet 🕒 04:19

 AIRTEL XXXXX8488 ✓

Add Another Wallet

 **Mobile Money**


+256 | 740028800 × Enter OTP

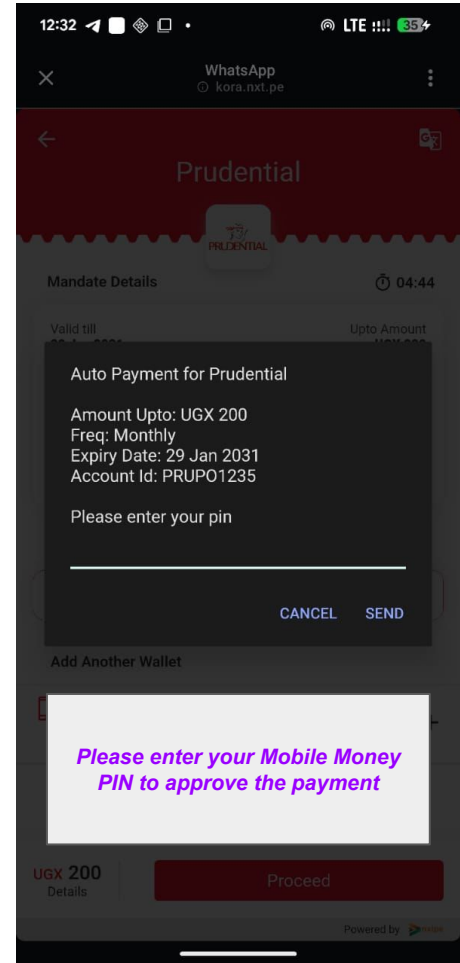
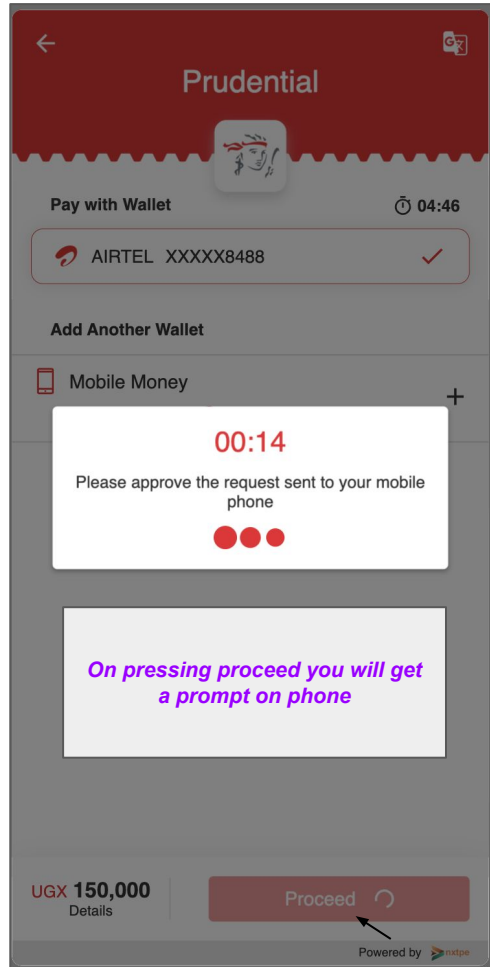
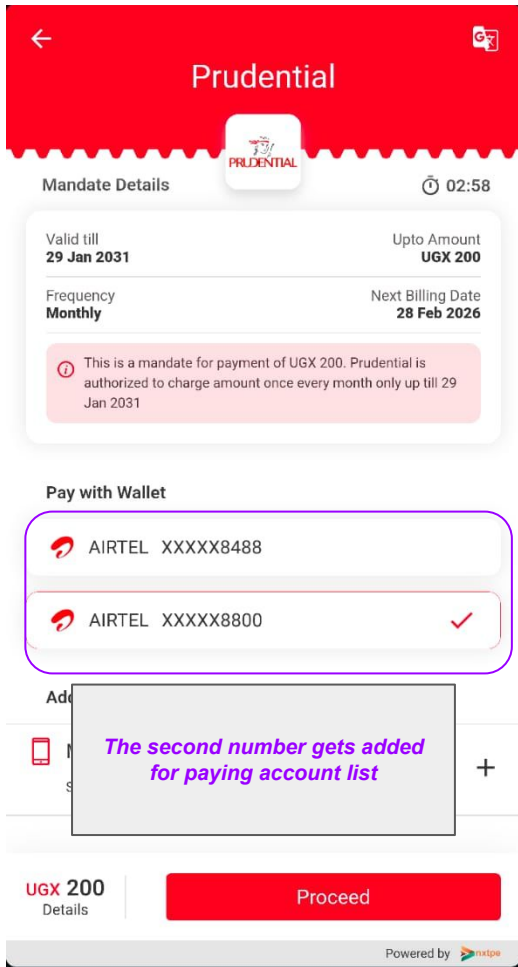
⚠️ OTP must be 4 digits

00:27 OTP not received? Send Again

Enter OTP Received on the newly entered number

UGX 200 Details Proceed

Powered by 



PRUDENTIAL

Pay in less than
20 seconds



Receipt

COMPLETED

Order ID
01463569868510355456

Transaction Date
21 Jan 2026, 07:24 PM

Policy ID
233030

Amount
UGX 150,000

Mobile Number
703628488

Transaction Id
1234567890

Securely Paid on

[Download Receipt](#)

Policy Details

Active

Policy Id
233030

Plan Name
Pru Edusave

*On successful payment you will
get a receipt which you can
download as well*

One Time Payment

Outstanding Amount
NIL

Premium Amount
UGX 150,000

UGX 150,000



[Pay Now](#)

Frequency

Due Date

Monthly

N/A

One Time Payment

Outstanding Amount

NIL

Premium Amount

UGX 150,000

UGX 150,000



[Pay Now](#)

Mandate Details

Active

Max Limit

UGX 150,000

Frequency

MONTHLY

Expires On

21 Jan 2027

Created Date

21 JAN 2026

Mobile Number

703628488

Next Renewal Date

21 Feb 2026

Transaction History

21 JAN 2026 07:26 PM

Account No# 703628488

Txn Id : 1234567890

UGX 150,000



Successful

21 JAN 2026 07:17 PM

Account No# 703628488

UGX 150,000

*Once a Mandate has been setup.
You can see your mandate Details
in the Account Details Page.*

Contact Details

Email

Mobile Number

Manage Account - Setup Mandate with
a preferred Date



Enter Policy Number or Mobile Number ¹

212114

Manage Account ¹ Just Pay ¹

Proceed

Enter Your Policy Number or mobile number linked to policy

Pay using : | Powered By

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Enter Policy Number or Mobile Number ¹

212114

Manage Account ¹ Just Pay ¹

Enter OTP

OTP sent on mobile: *****3376 and email:
j*****2@g**l.com

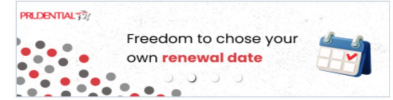
Resend in 00:57

Registered number will receive OTP on SMS and Whatsapp

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My Accounts

230030 UGX 150,000

MONTHLY DUE ON: JAN 28 [View >](#)

229254 UGX 100,000

MONTHLY DUE ON: JAN 26 [View >](#)

229260 UGX 100,000

MONTHLY DUE ON: JAN 26 [View >](#)

230173 UGX 150,000

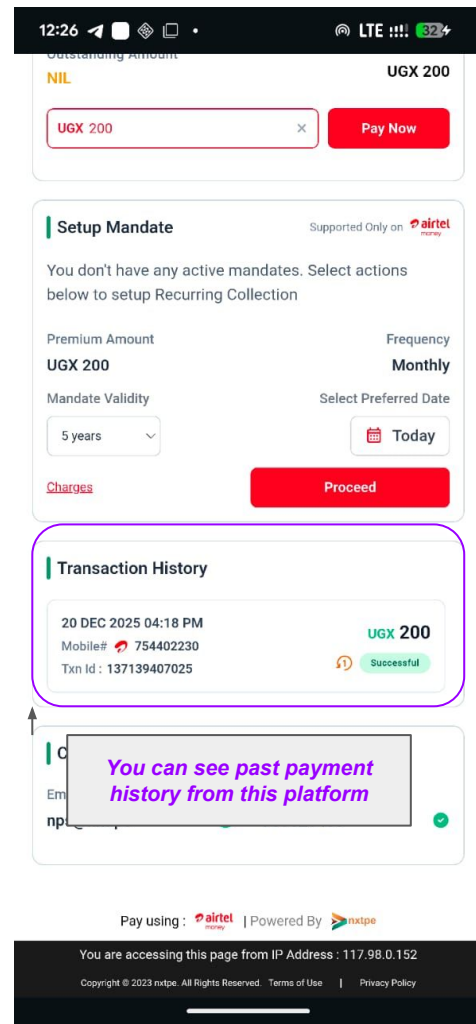
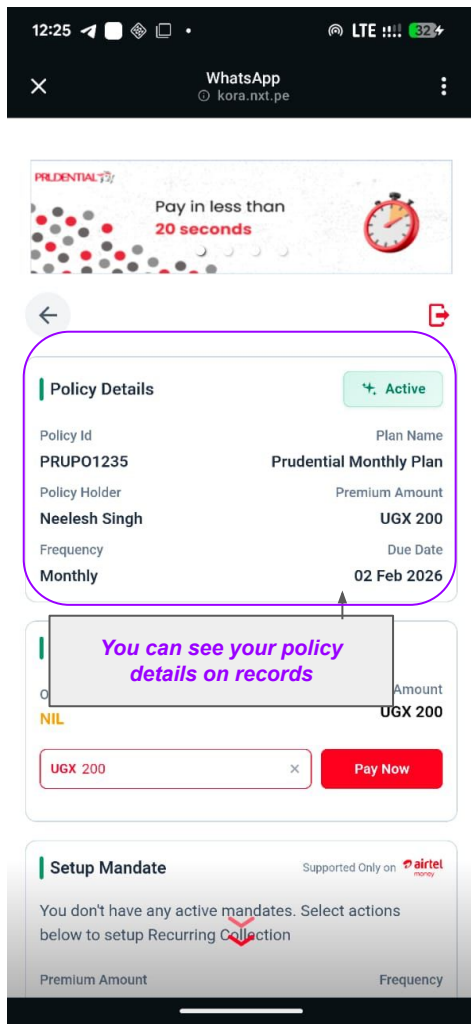
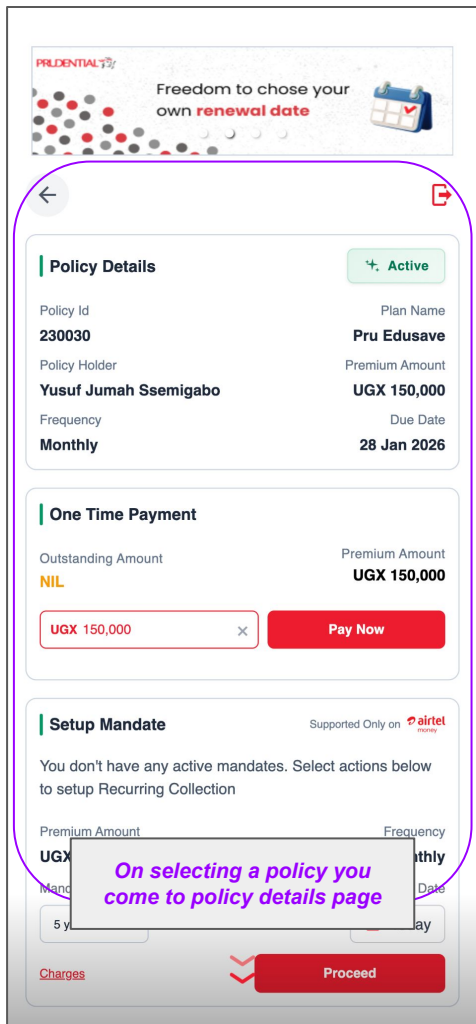
MONTHLY DUE ON: JAN 28 [View >](#)

On login you can see list of all associated policies

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Policy Id
230030

Plan Name
Pru Edusave

Policy Holder
Yusuf Jumah Ssemigabo

Premium Amount
UGX 150,000

Frequency
Monthly

Due Date
28 Jan 2026

One Time Payment

Outstanding Amount
NIL

Premium Amount
UGX 150,000

UGX 150,000

Pay Now

Setup Mandate

Supported Only on 

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount
UGX 150,000

Frequency
Monthly

Mandate Validity
5 years

Select Preferred Date
Today

[Charges](#) **Proceed**

Frequency would be as per policy

Mobile Number
772463633

Pay using :  | Powered By 

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Policy Id
230030

Plan Name
Pru Edusave

Policy Holder
Yusuf Jumah Ssemigabo

Premium Amount
UGX 150,000

Frequency
Monthly

Due Date
28 Jan 2026

One Time Payment

Outstanding Amount
NIL

Premium Amount
UGX 150,000

UGX 150,000

Pay Now

Setup Mandate

Supported Only on 

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount
UGX 150,000

Frequency
Monthly

Mandate Validity
5 years

Select Preferred Date
Today

[Charges](#) **Proceed**

Contact Details

Mobile Number
772463633

Click on Select Preferred Date to choose your preferred Date.

Pay using :  | Powered By 

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Policy Id
230030

Plan Name
Pru Edusave

Policy Holder
Yusuf Jumah Ssemigabo

Premium Amount
UGX 150,000

Frequency
Monthly

Due Date
28 Jan 2026

One Time Payment

Select Preferred Date of the Month

Your payments will be collected on the 17th of every month. The first collection will be processed on 17 February 2026.

1	2	3	4	5	6
7	8	9	10	11	12
13	14	15	16	17	18
19	20	21 Today	22	23	24
25	26	27	28	29	30

Cancel **Continue**

Contact Details

Mobile Number
772463633

In the popup, please select the date on which you want the payments to happen every month

Pay using :  | Powered By 

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Policy Id 230030	Plan Name Pru Edusave
Policy Holder Yusuf Jumah Ssemigabo	Premium Amount UGX 150,000
Frequency Monthly	Due Date 28 Jan 2026

One Time Payment

Select Preferred Date of the Month

Your payments will be collected on the 17th of every month.
The first collection will be processed on 17 February 2026.

1	2	3	4	5	6
7	8	9	10	11	12
13	14	15	16	17	18
19	20	21 Today	22	23	24
25	26	27	28	29	30

Cancel **Continue**

Contact Details

Mobile Number
772463633

Once you have chosen, please click on the continue button to save it.

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Policy Id Pru_Yash_12_003	Plan Name Pru Edusave
Policy Holder Yash Bansal	Premium Amount UGX 6,500
Frequency Monthly	Due Date 12 Feb 2026

One Time Payment

Outstanding Amount **NIL** Premium Amount **UGX 6,500**

UGX 6,500 **Pay Now**

Setup Mandate

Supported Only on

You don't have any active mandates. Select actions below to setup Recurring Collection

Premium Amount **UGX 6,500** Frequency **Monthly**

Mandate Validity **1 Year** Select Preferred Date **17th Day**

[Charges](#) **Proceed**

Contact Details

Mobile Number **703628488**

Click on the proceed Button to Setup Mandate

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Prudential

Mandate Details

04:45

Valid till **21 Jan 2027** Upto Amount **UGX 6,500**

Frequency **Monthly**

This is a mandate for payment of UGX 6,500. Prudential is authorized to charge amount once every month only up till 21 Jan 2027

Pay with Wallet

AIRTEL XXXXX8488

Add Another Wallet


Mobile Money

Supported Wallets

Your mobile number for policy is automatically selected in checkout page


Proceed

Powered by


← Prudential 

Mandate Details 🕒 04:46



Valid till 21 Jan 2027	Upto Amount UGX 150,000
Frequency Monthly	Next Billing Date 21 Feb 2026

 This is a mandate for payment of UGX 150,000. Prudential is authorized to charge amount once every month only up till 21 Jan 2027

Pay with Wallet


 AIRTEL XXXXX8488 ✓


Add Another Wallet

 **Mobile Money** +
Supported Wallets 

To add any other mobile money account click '+' and enter number


UGX 150,000 Details Proceed

Powered by 


← Prudential 

Mandate Details 🕒 04:25


Valid till 29 Jan 2031	Upto Amount UGX 200
Frequency Monthly	Next Billing Date 28 Feb 2026

 This is a mandate for payment of UGX 200. Prudential is authorized to charge amount once every month only up till 29 Jan 2031

Pay with Wallet


 AIRTEL XXXXX8488 ✓


Add Another Wallet

 **Mobile Money** ^


+256 | 799999999 × Send OTP

Enter other number which you want to pay with


Powered by 

← Prudential 


Pay with Wallet 🕒 04:19

 AIRTEL XXXXX8488 ✓

Add Another Wallet

 **Mobile Money**


+256 | 740028800 × Enter OTP

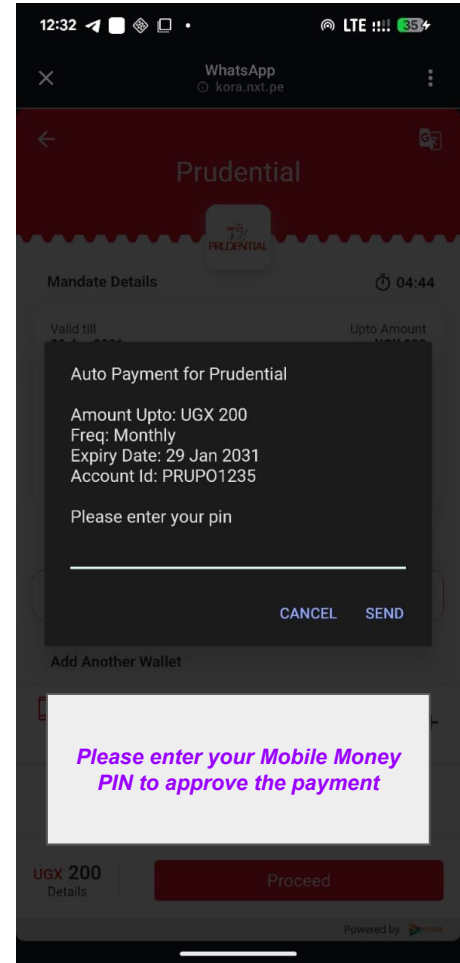
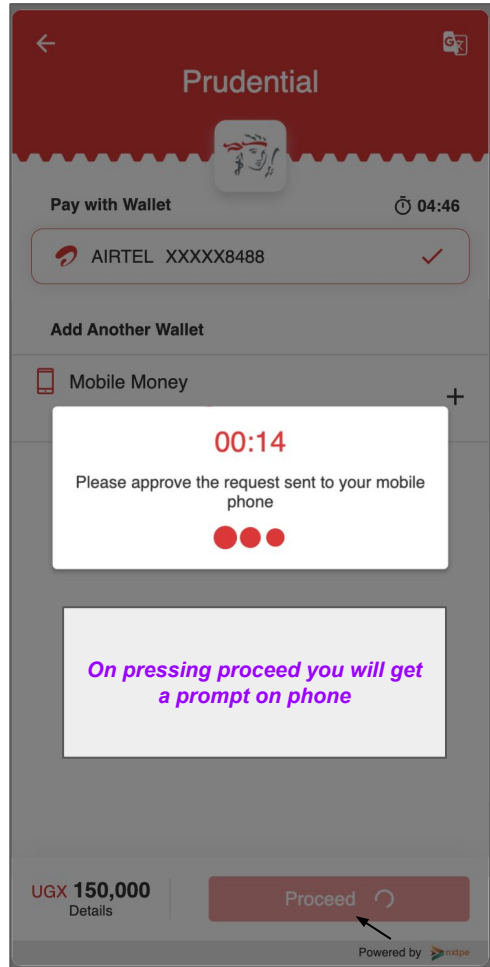
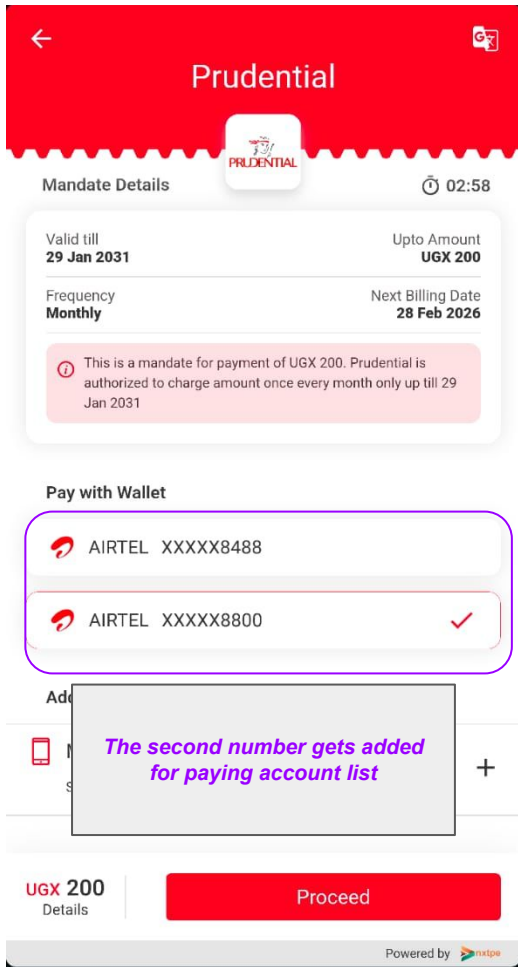
 OTP must be 4 digits

00:27 OTP not received?
Send Again

Enter OTP Received on the newly entered number

UGX 200 Details Proceed

Powered by 



PRUDENTIAL

Freedom to chose your
own **renewal date**



Mandate Created Successfully



Congratulations! Your mandate is setup.
Scrolls below to see the details. You would
also receive a notification.

Policy Details

Active

Policy Id

Pru_Yash_12_003

Plan Name

Pru Edusave

Policy Holder

Yash Bansal

Premium Amount

UGX 6,500

Frequency

Monthly

Due Date

12 Feb 2026

Mandate Details

ACTIVE

Max Limit

UGX 6,500

Frequency

MONTHLY

Expires On

21 Jan 2027

Created Date

21 JAN 2026

Mobile Number

703628488

Next Renewal Date

17 Feb 2026

*Once a Mandate has been setup.
You will get a confirmation popup
and also you can see your
mandate Details in the Account
Details Page.*

Pay Only Flow



Enter Policy Number

212114

Manage Account ¹ Just Pay ¹

Proceed

Enter Your Policy Number and choose Just Pay as the login Mode

Pay using: | Powered By

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PRUDENTIAL

Now **auto-renew** with Airtel Money



Payment

Outstanding Amount
NIL

Premium Amount
UGX 500,000

UGX 500,000

Pay Now

To make a one time payment, enter amount and click pay now

Pay using: | Powered By

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Prudential



Pay with Wallet

04:43

AIRTEL XXXXX8488

Add Another Wallet

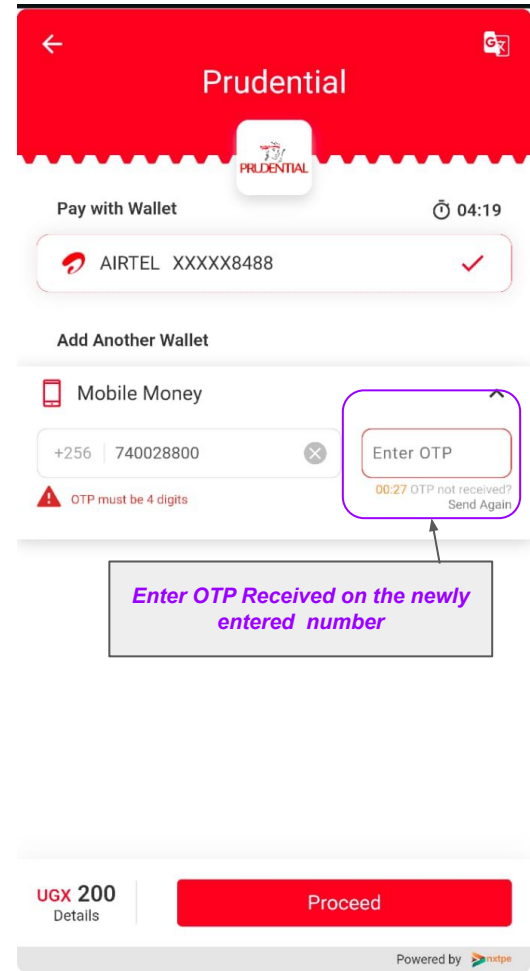
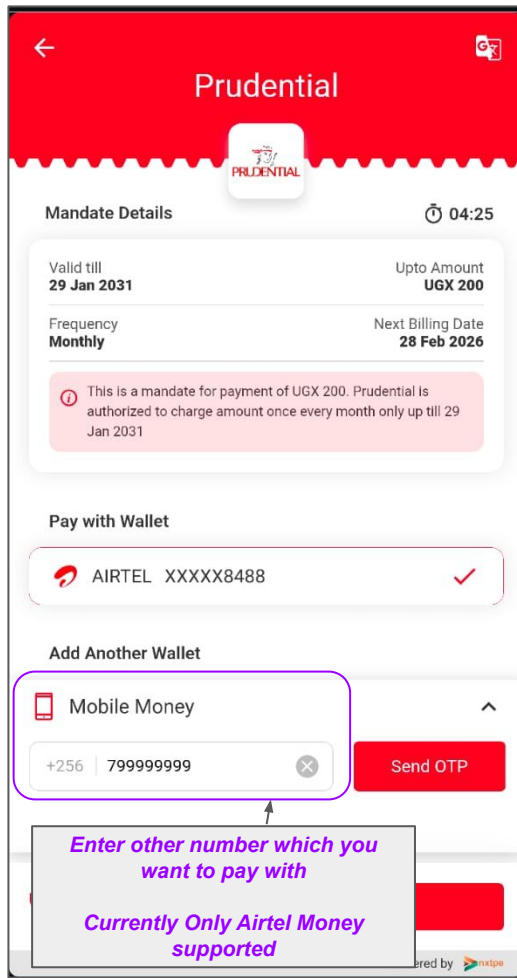
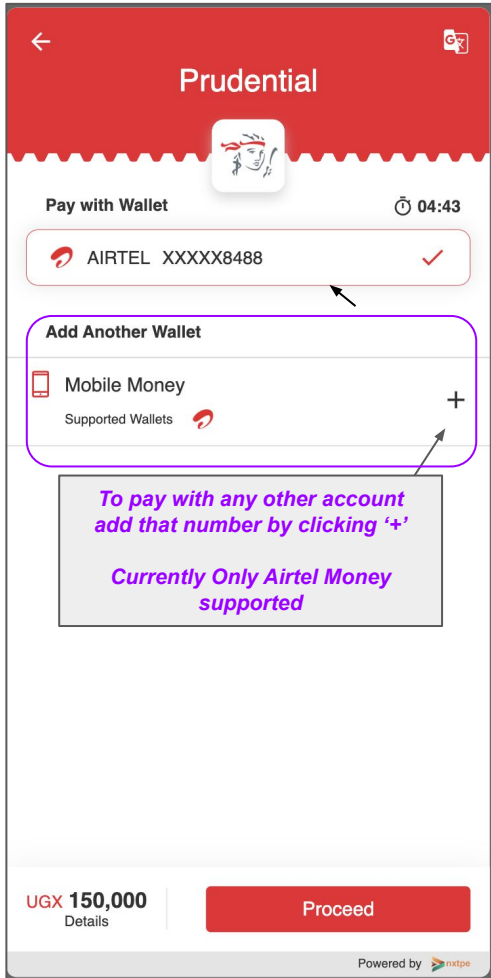
Your mobile number is auto selected for payment in checkout page

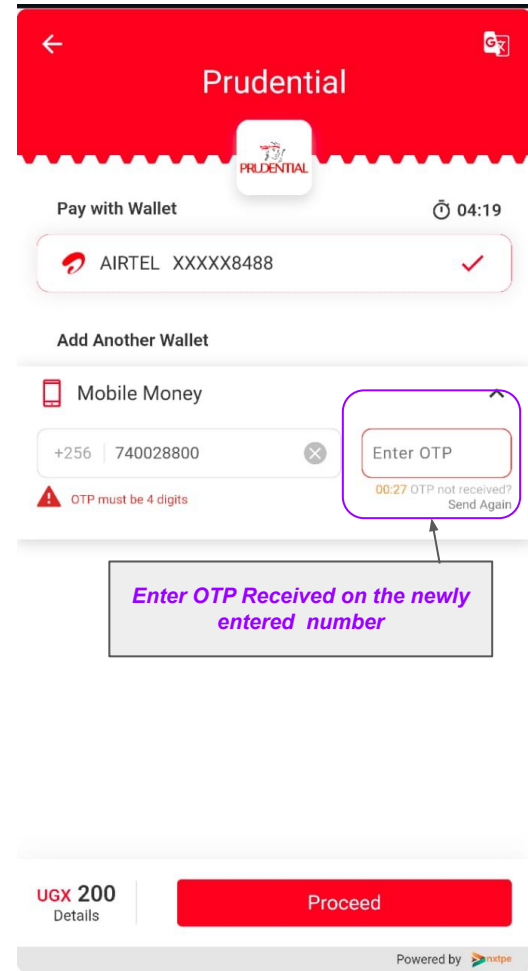
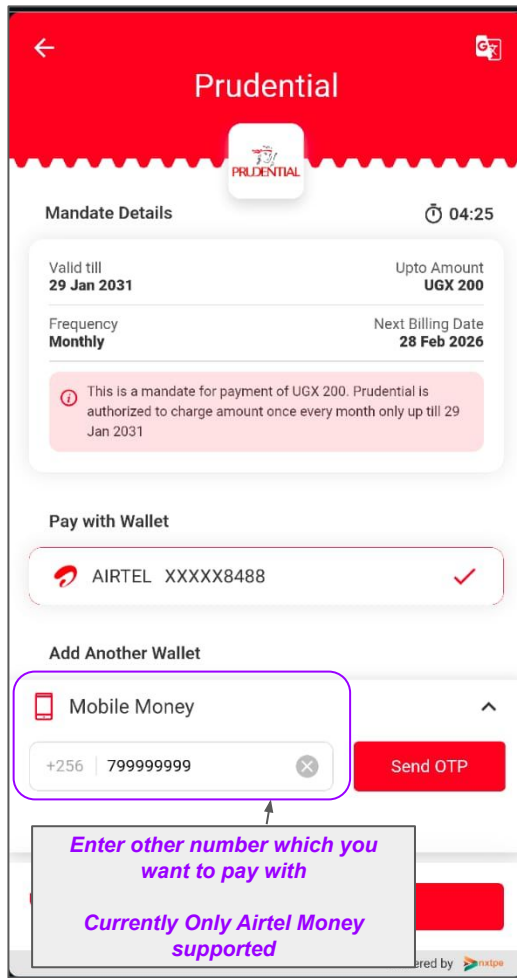
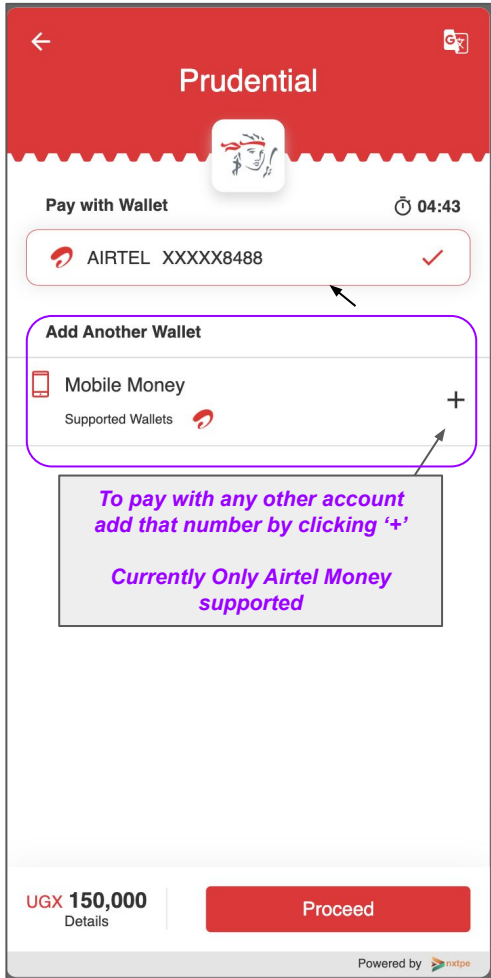
If you want to pay using this number just click proceed button below

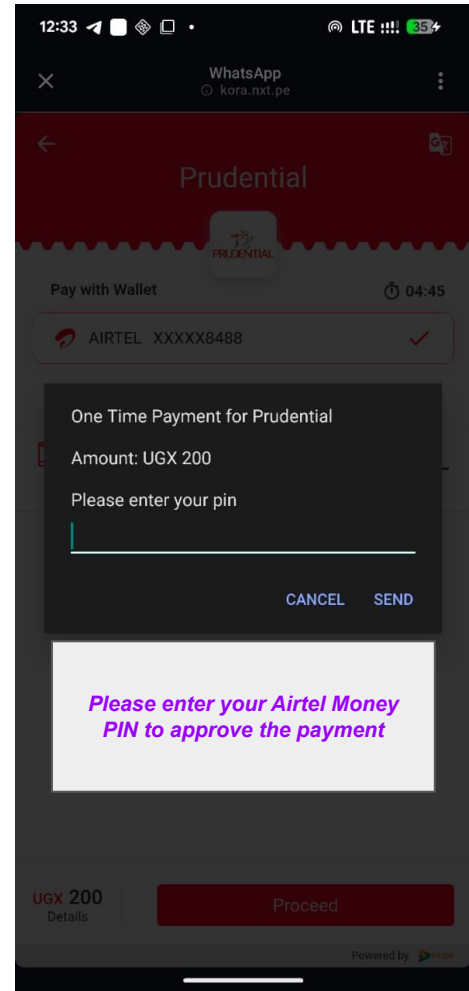
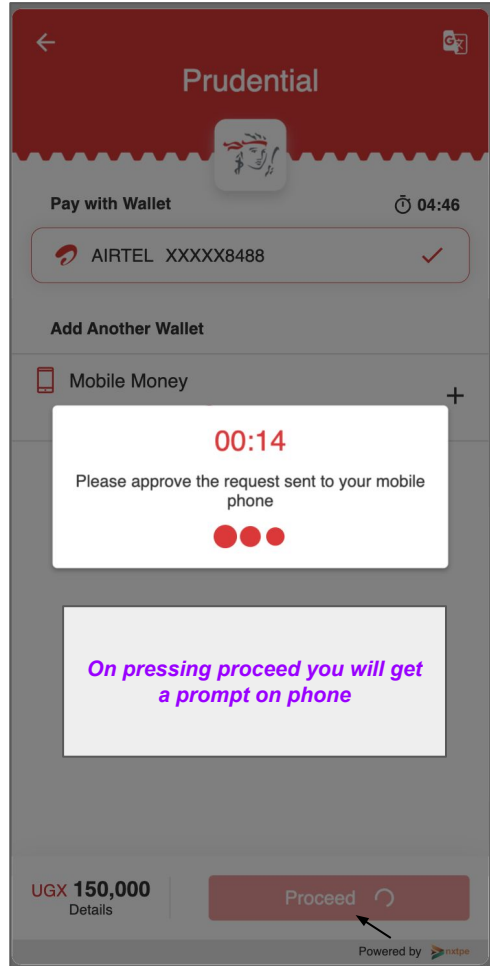
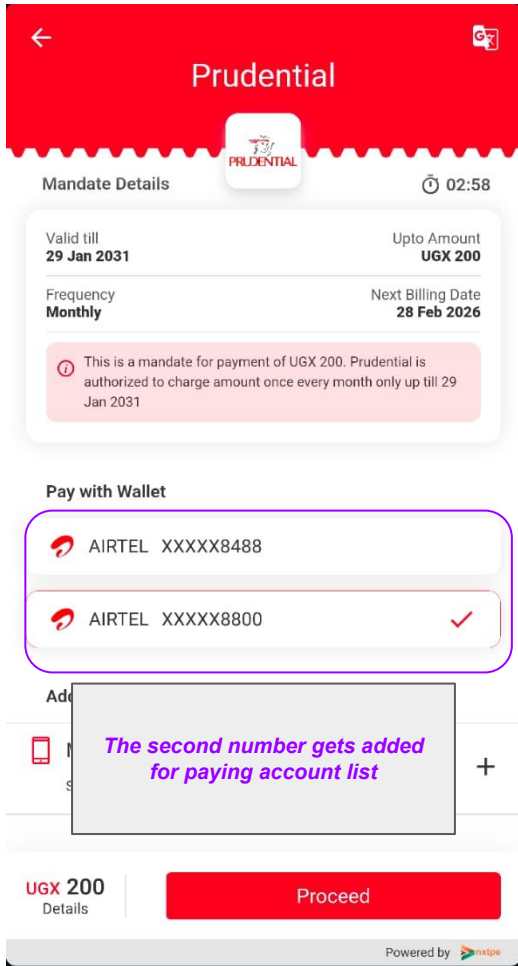
UGX 150,000
Details

Proceed

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PRUDENTIAL

Freedom to chose your
own **renewal date**



Receipt

COMPLETED

Order ID

01463566973794672640

Transaction Date

21 Jan 2026, 07:12 PM

Policy ID

233030

Amount

UGX 150,000

Mobile Number

703628488

Transaction Id

1234567890



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*On successful payment you will
get a receipt which you can
download as well*